



# Pelican



Pelican patient care and recovery assistant solution is the most advanced patient care and entertainment system in the world today. Pelican solution has been designed specifically to assist patients to recuperate faster, feel confident of their care and have strong minds to get well sooner. With guidance from expert medical practitioners and medical research personnel in the United States, Pelican has been built to become the most innovative solution platform for patient care.

# Pelican System highlights

## Patient Communication

- Nurse calling
- Doctor calling
- Food or snacks ordering
- Patient messaging

- Access to social media such as Facebook
- Access to communication apps such as Skype, Viber
- Support Youtube, Netflix, other online streaming software
- Healthcare channels

## Hospital Services

- Hospital branding on each view
- Displaying content relevant to the hospital
- Multiple language support
- Physician directory
- Nurse directory
- Service staff on duty
- Patient surveys
- Hospital service promotions

- Online marketplace

## Video on Demand

- Order movies
- Pay for the movies
- Stop, Pause, Skip, FF, Rewind etc

## Ease of Access

- Simple remote control
- Easy to select
- Easy to navigate the services

## Outpatient Access

- Setting reminders on future visits
- Patient history if needed to be provided to doctor or emergency staff
- Integrated app to let a patient communicate with the hospital and vice versa
- Setting reminders on medication
- Any information on allergies

## System Features

- Integration with HIS (Hospital Information Service)
- Integration of payment gateways
- Integration with cloud services
- Integration with patient records
- Integration with Insurance companies
- Integration with doctors offices

## TV Channels

- Support HD channels
- Support SD channels
- Support EPG (Electronic Programming)

When a patient visits a hospital or any other medical center, a certain level of comfort is expected by the patients and their loved ones. With Pelican, the hospital will change the environment right from the time the patient enters the room. With a welcome note, with songs and music they like being played, with calming imagery that will show on the TV, with customized access to the TV and the digital components all synched so the patient will calm down.

**“With Pelican, patient satisfaction will greatly improve thus improving the overall service quality”**

A patient who visits a hospital is afraid, is insecure, and misses the subtle comforts that come to them at their home. Unknown to the patient, these factors contribute to stress that slowly builds up to wreak havoc on the patient’s immune system, digestive system, mental system that brings a mood of sadness that contributes to prolonged recovery periods.

**“Pelican lets the hospital set up an environment that slowly works its way to put the patient at ease, improve recovery and patient satisfaction”**

Patient satisfaction level has become a major contributor to the success of the services provided by the hospital. Beside successful and quality medical treatment, patients expect professional and pleasant medical personal along with a high level of comfort and access to various modern conveniences.

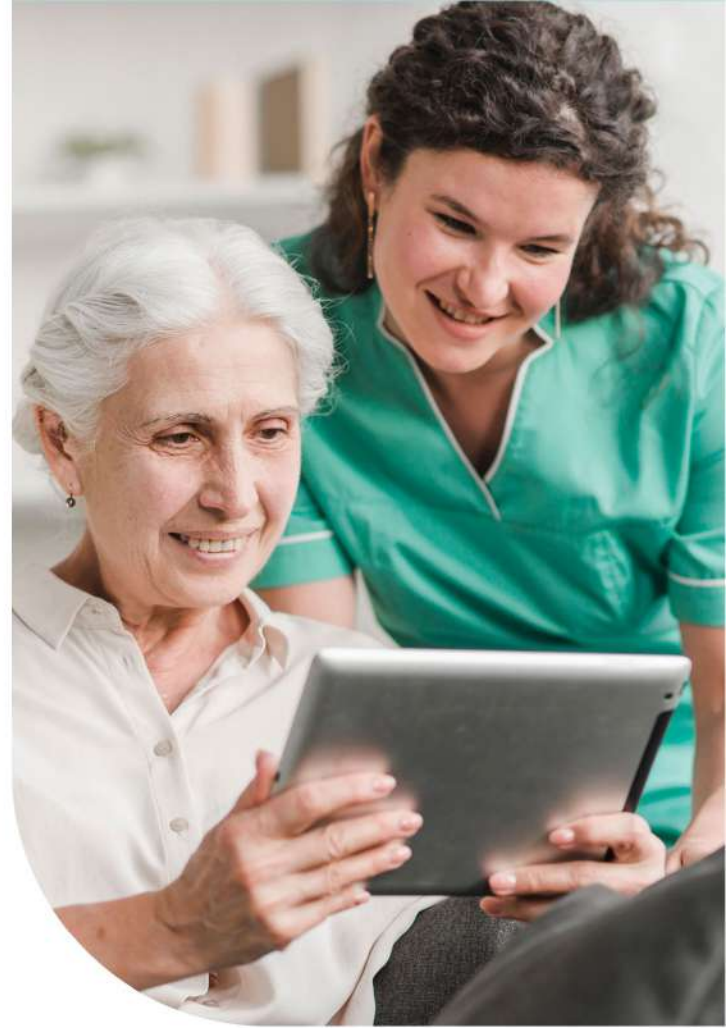
**“ Pelican puts the patients at ease with its unique approach of combining digital media with traditional care solutions to bring the best of both worlds ”**



## Patient is in control

Hospitalization is the last thing on any person's mind. However aging, diseases, accidents or hereditary conditions makes everyone become a patient at one time or the other. When one becomes a patient, patient becomes eager for any information about their disease, injury, medication to be provide, the next steps to be taken, who are the doctors, what experience they have, what will they do to cure, the list of questions will come again and again looking for ways to get more information. Pelican with its integrated medical TV platform becomes a trusted portal for the patient with access to the most trusted institutions, or the research done on that particular issue.

**" Pelican patient portal provides trusted information to answer the questions the patient or their loved ones have "**



When the patient is hospitalized, there are loved ones who will seek information as well. With access to so much information and misinformation available in the web today, the patient and their loved ones can check the information on the expertise of the staff at the hospital. What experience do the doctors have, what about the nurses, what do other patients in the past who have obtained care at the hospital say, what are the rankings or awards the hospital has won, how many patients cured etc will all help to trust the hospital sources of information.

**"Pelican system will provide all answers to these questions right on the TV in the patient's room or through their Pelican app on their mobile phone"**



## Access to apps for communication

Not everyone can visit the patient all the time. However they will not stop thinking about their loved one either. Improved communications using modern communication apps such as Skype, Facebook, or other chat apps fills this gap. With constant communication the patient will forget that they are in the hospital, the stress will go down and the recovery will become faster.

“Pelican system provides access to all social media and apps so that patient can keep constant communication with friends and family”

## In room service

A patient should have easy access to request what they need. From ordering a special meal to the patient or ordering a meal for a person who is visiting the patient should be as easy as 1,2,3. A patient may need an extra pillow, or may need to get some clothes washed, what one could do at home, it is best if the same service can be offered with a touch of a button on the remote control. Pelican offers just that to make life easy for the patient to order what they need

“Pelican one touch ordering system allows patients to call a nurse to order food with just one button”



## VOD and access to TV

Sometimes the patient may want to watch a movie or watch TV or may want to watch Netflix. Sometimes they may want to access a site that has content that they like to see. Whatever it is Pelican system will allow such access directly to the patient. The more comfortable the patient is, the mood improves and the patient recovers faster.

**“Pelican allows VOD, TV and other internet based entertainment to be accessed right from their bed side”**



## Improved patient care in and out of the hospital

A patient will still have more work to do to fully recover even when they have gone back home. Sometimes it is a regime of exercises, or medications, or certain food habits etc. Pelican system is both an inpatient and outpatient recovery platform that is built with the philosophy that the patient should feel cared even after they left the hospital.

Pelican app will help a patient communicate back to the hospital to ask a question, or will remind the patient on a medication. Pelican becomes a part and parcel of the patient experience long after the patient has left the hospital. The families and the patients will both love the help they get from Pelican.

**“Pelican will continue to care for the patient even after they go home and until the time they fully recuperate keeping the care they received at hospital all the way home”**



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